

# Services for people interested in volunteering and their support agency keyworkers



give · gain · grow

Service	Description	Cost
Online opportunity search service	Anyone in Glasgow can continue to <i>search, find and apply to suitable volunteering opportunities</i> (which Volunteer Glasgow has vetted and published on behalf of local third and public sector organisations), <i>online</i> , all in one place, at <a href="https://opportunities.volunteerglasgow.org">opportunities.volunteerglasgow.org</a>	Free <i>(this is funded by Scot Gov &lt;TSI&gt; grant and GCC Communities Fund)</i>
Additional information, advice and matching support for individuals (Glasgow residents)	For individuals who need to use public access PCs and/or who need extra support with literacy/language/digital skills or guidance on a range of other issues and barriers via: <ul style="list-style-type: none"> <li>• A weekly 'drop-in' service held at <i>Skills Development Scotland, Monteith Hse, 11 George Square</i> - weekly: Wednesdays 11.00am – 1.00pm.</li> <li>• Telephone, email, messaging and office enquiry response service.</li> <li>• Pre-booked, individual appointments. (These are limited and generally prioritised for people that do NOT have a partner agency keyworker.)</li> </ul>	Free <i>(this is funded by Scot Gov &lt;TSI&gt; grant and GCC Communities Fund)</i>
Volunteering Fairs	One larger-scale, annual recruitment fair (in 2023 this was at the City Chambers, 15th Sept). Four local fairs in 2023/24: Maryhill (07/06/23), Parkhead (27/10/23), Ruchazie/Garthamlock (TBC), Pollok/Priesthill (TBC).	Free <i>(funded through grants as above with support from GCHSCP)</i>
Get Ready to Volunteer Workshop	For groups of up to 15 people that might be interested in volunteering. Myth busting workshops on the range of opportunities available and the social, health and employability benefits of getting involved. The length of time to deliver can vary from 20mins - 1hr depending on the needs of the group. The workshop is best delivered in-person but can be delivered online if that is more appropriate for the group.	£256 <i>per workshop</i> (plus venue and any participant travel costs).

Service	Description	Cost
<p>Learning for Partner Agency staff (Toolkit/Masterclass Sessions)</p>	<p>For staff in partner organisations who are working to support people into volunteering opportunities:            We'll provide a bespoke version (45min to 2 hrs) of our volunteering toolkit and masterclass workshops for a group of up to 15 staff.            Partner agency staff learn:</p> <ul style="list-style-type: none"> <li>• How to make best use of the online opportunity search service.</li> <li>• How to navigate any real/perceived barriers or pitfalls such as the rules on volunteering for DWP benefit claimants or for criminal records.</li> <li>• More about the range of opportunities available and the skills/experience they can offer people.</li> </ul> <p>Staff can then go on to participate in FREE quarterly networking and peer support sessions facilitated by Volunteer Glasgow at no extra cost; sharing latest developments, feedback on volunteering opportunities, challenges and issues for development.</p>	<p>£320 <i>per workshop</i> (not including venue).</p>
<p>Supported Volunteering Taster Programmes</p>	<p>For people that are struggling to identify opportunities themselves and/or who have little or no peer/family experience of volunteering to know the benefits and/or have little confidence in what they can contribute.</p> <ul style="list-style-type: none"> <li>• We facilitate small group, supported programmes of five sessions with three different volunteering (try it out/taster) sessions hosted by opportunity providers plus goal-setting, confidence building, intro and exit sessions. Each programme can support up to six people in a small group or we can double up with twelve people for intro and exit sessions and split the larger group up for the taster sessions.</li> <li>• People's confidence grows, opportunities can be identified, ongoing volunteering can be facilitated, skills can be recognised and further developed, experience gained.</li> </ul>	<p>£1,600 <i>per programme</i> (for a group of six people; <i>plus</i> participant travel and support costs).</p>

Service	Description	Cost
Volunteering Works	<p>A version of the <i>Supported Volunteering Taster Programme</i> (above) but with participants also achieving the SQA Employability Award at SCQF level 4.</p> <ul style="list-style-type: none"> <li>• See the <a href="#">external evaluation (PDF report) here</a>.</li> <li>• In addition to the Taster programme outcomes, people also receive c40 hours learning on the four SQA NPA Employability Award units: <i>Preparing for Employment, Building Own Employability Skills, Responsibilities of Employment and Dealing with Work Situations.</i></li> </ul>	Additional cost for the Award: £518 per person.
	<p>A stand-alone SQA Employability Award programme – without the tasters – can be provided for up to 10 people in a group. Includes ten learning sessions, SQA registration, assessment and internal verification.</p>	
SQA Skills for Customer Care Award at SCQF level 4	<p>Learning outcomes for participants include <i>ability to explain the importance of customer care to an organisation, establish the needs of external customers, provide information to external customers, and respond to dissatisfied external customers in specified circumstances.</i></p> <p>Cost of programme for 8 people, consisting of 4 x 3 hour sessions, including questioning for each candidate and any required follow up, SQA registration, assessment and internal verification.</p>	£148 per person.
<a href="#">SVQ in Business and Administration at SCQF levels 5/6</a>	Our SQA Centre staff can provide more details on cost depending on your requirements.	£TBC

**Contact:**

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