



Charter Census Form for **NHS GGC Volunteer Services** (March 2016- March 2017 baseline)

1. Charter Lead Officer: Margaret Young
2. Job Title: Volunteer Services Strategic Lead
3. Telephone Number: 0141 201 0360
4. Email Address: margaret.young4@ggc.scot.nhs.uk
5. Today's date: 7th March 2017

Section 2: About the people you involve in volunteering and your volunteering opportunities

1. How many direct volunteers have you involved i.e. volunteers you manage directly not through a third party?

110 in Glasgow City

2. How many opportunities have your managed i.e. specific roles?

40 roles across Glasgow City

Public Partner - Cleaning & Environmental Monitoring
Public Partner - Patient Meal Experience

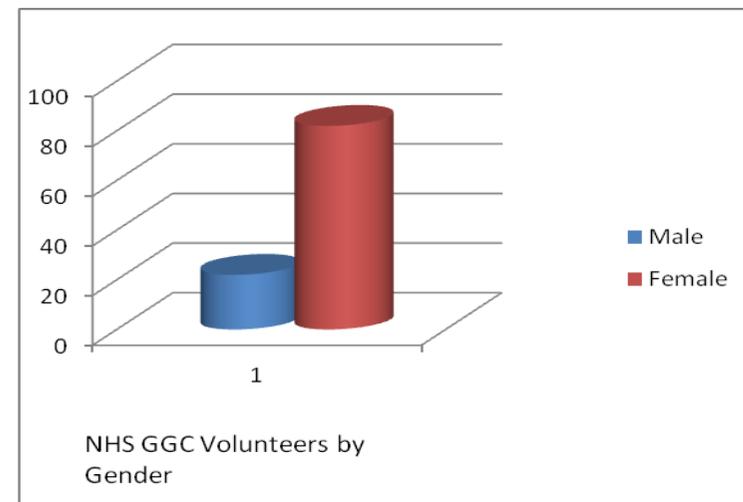
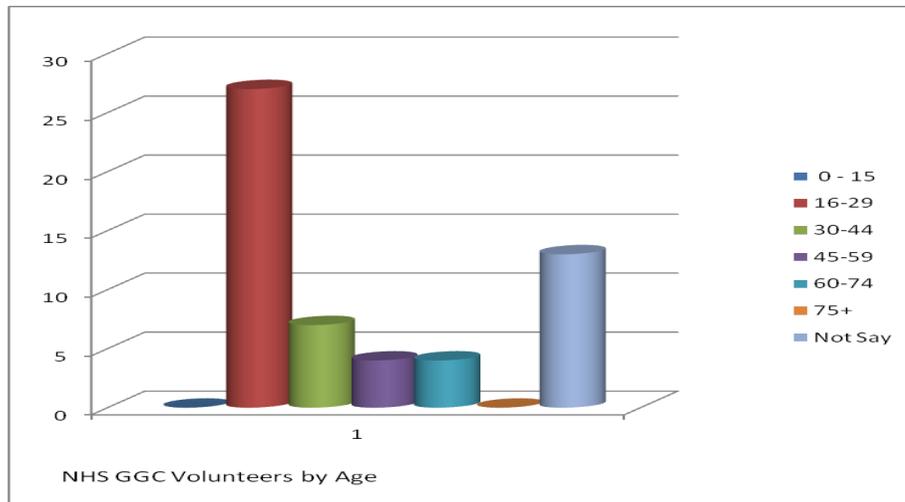
Peer Support
Consumer Group Member
Driver - Stobhill
Chaplaincy Visitor
Ward Visitor - Chaplaincy Service, QEUH
Inspire Volunteer
Support and Information Service Volunteer – 3 different centres
Ward Volunteer – 28 different ward role variations
Welcomer/Guide

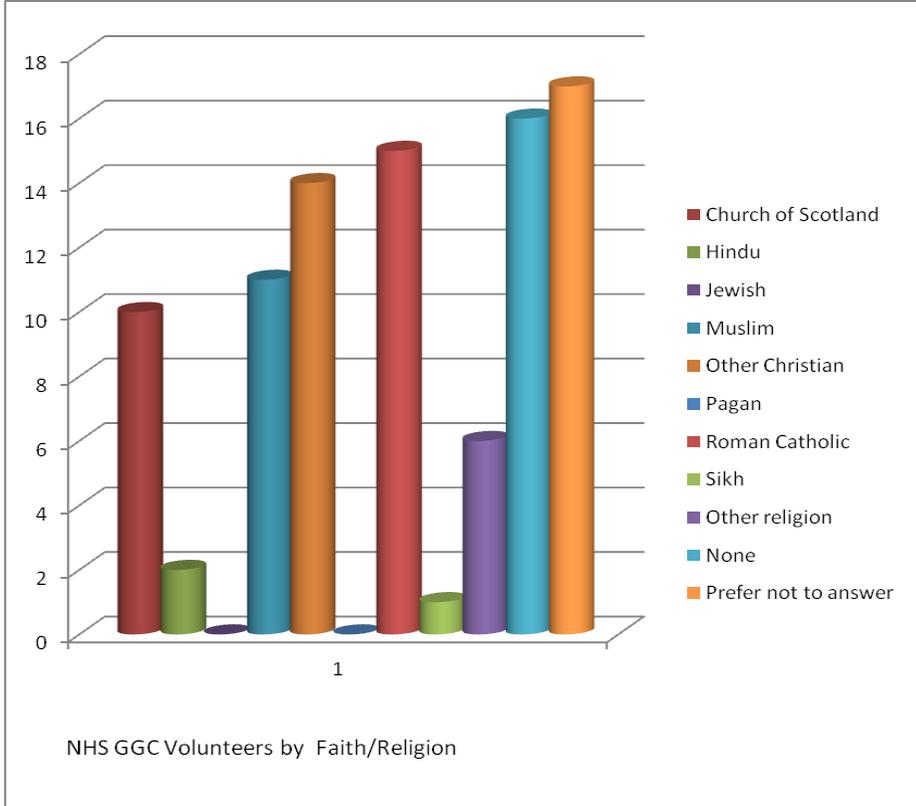
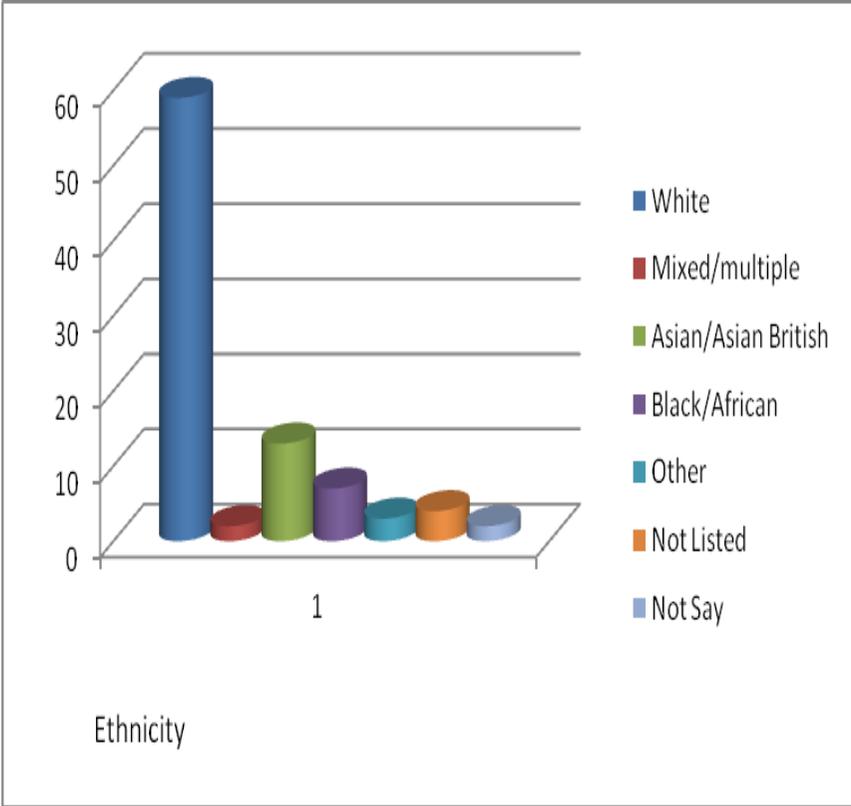
3. How many people are required for these roles?

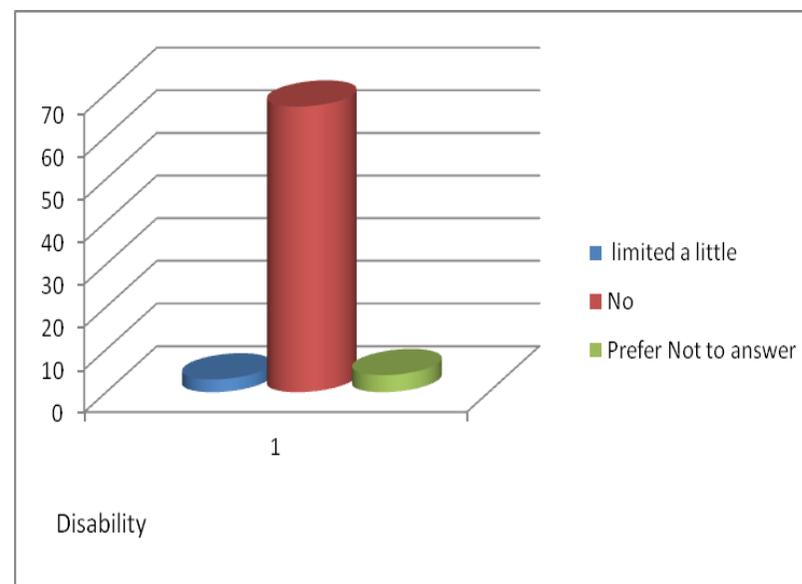
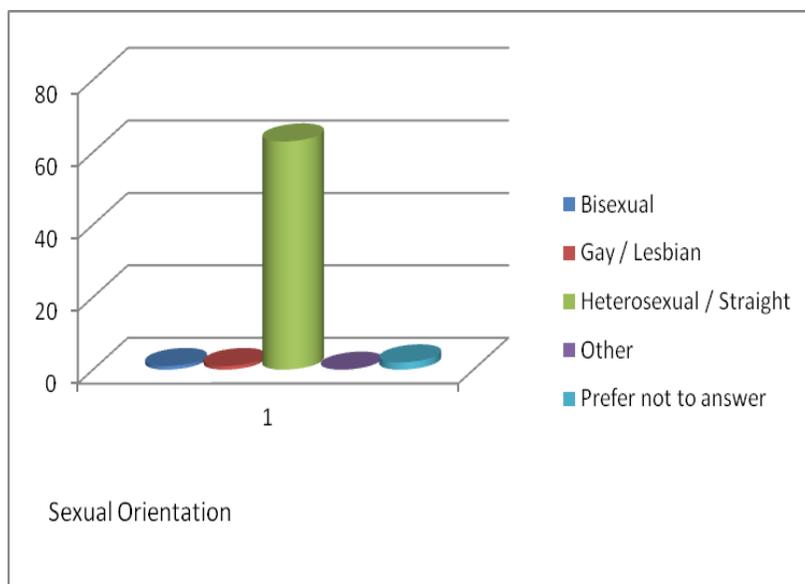
Role dependent, but generally 3 - 4 per opportunity

Volunteer Demographic Report NHS GG & C – Glasgow City area

The following is a breakdown of the volunteer demographic over 40 different volunteer roles for the **Greater Glasgow & Clyde** area and therefore only offers a representation of the volunteer mix for the whole health board (our systems do not currently allow us to separate out equality monitoring information for Glasgow City only volunteers). The data is not a full and accurate picture of the volunteer demographic as much of our data is incomplete due to historical gaps in reporting. This resulted in a very high % of nil returns; these responses have been excluded.







Notes on NHS GGC Volunteer Data

The way that we capture this data has improved over the past 18 months and by November 2017 we will be able to report on more consistent data in regards to our equalities monitoring processes.

The data for ethnic origin indicates that our volunteer demographic make up is higher than the population profile for Glasgow (**37%** of volunteers are not white). Of the **110** volunteers that are currently active and live in the Glasgow City area, **39** live in the 289 Glasgow City datazones that are found in the 15% most deprived in Scotland; this equates to **35%** of the whole.

There are currently inconsistencies in the way that we capture data on disabilities and as such the data presented here does not reflect a full picture; we will address this gap in data gathering in the next 12 months. We have less volunteers describing themselves as LGBT than we would expect for the population census. This is something that we will address within the next 12 months, however, it is also possible that this is an area where volunteers prefer not to respond which is in common with our paid staff group.