



Volunteer Charter Census Form for **Glasgow City HSCP** (April 2016- April 2017 baseline)

Section 1:

Glasgow City Health and Social Care Partnership (GCHSCP)
Charter Lead Officer: Fiona Moss
Job Title: Head of Health Improvement and Inequalities
Telephone Number: 0141 287 0459
Email Address: Fiona.Moss@ggc.scot.nhs.uk
Date: 8th May 2017

Section 2: About the people you involve in volunteering and your volunteering opportunities

In the last 12 months or your last 12 monthly reporting period please tell us:

1. How many **direct volunteers** have you involved i.e. volunteers you manage directly not through a third party?

There are 65 volunteers with a Glasgow City Post Code who volunteer within Glasgow City HSCP

The GCHSCP conducted with its social care providers (vol and independent) on community benefits, which provided estimates within these organisations of volunteering opportunities and support provided. The report is available at:

https://glasgowcity.hscp.scot/sites/default/files/publications/21_June_ITEM_No_12_-_Scottish_Living_Wage_and_Community_Benefits.pdf



The GCHSCP have been attempting to gather baseline data around volunteering within Social Work (SW) services however recognises that there is no uniform system of collecting this. As part of our Charter commitment and actions going forward we are exploring the ability to record all our direct volunteers as part of the National Volunteer Information System (VIS) which is hosted by The Scottish Health Council part of Healthcare Improvement Scotland.

2. How many opportunities have your managed i.e. specific roles?

There are 27 specific volunteer roles within GCHSP

3. How many people are required for these roles?

There are currently 65 people undertaking these roles. Roles are generally created specifically for volunteers based on their skills interests and availability. (See below)

These roles are supported by staff with a specific remit to support the development of Volunteering. To support our Charter pledge we will support the continuation of these and seek to either create or expand the opportunities available. This will be by a variety of methods to be agreed by our Charter working group

Volunteer Role	Nos of Volunteers supporting roles
Toothbrushing Volunteers	6
Smoking Cessation Meet and Greet	1
Health Information Points	5
Health Improvement team support	2
Graphic Design Support	1
Sales Assistant Volunteer	1
Library Support	1
Graphic and design support	1
Community Tea Dance Meet and greet	1
Welcomer and Guide	1

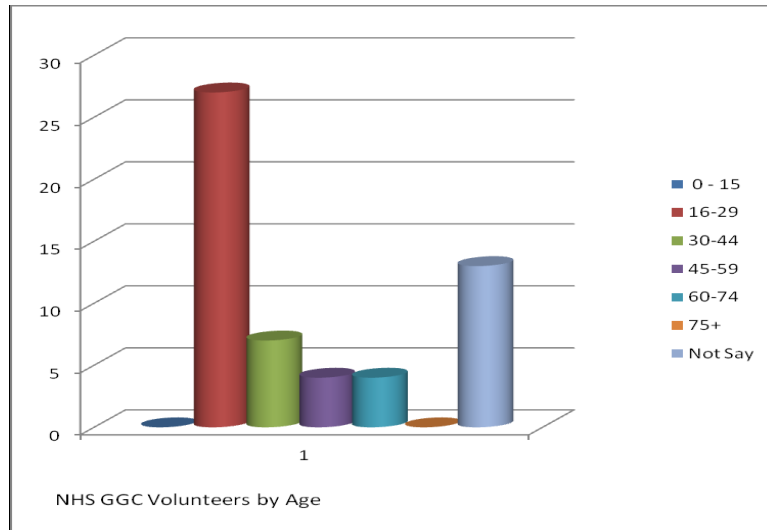
Cancer screening	2
Ward Volunteer	2
Volunteer Historian	1
Music	1
DIY Trainer	1
Gartnavel Royal Auxiliaries	7
Data Assistant	3
Graphics and design	1
Art Assistant	1
Make your move in chess	1
Chaplaincy Visitor	2
Gardener	7
Sub Singer	1
Trolley Services MH	6
Trolley Services Older People	2
Tea Room 6	6
Wool Craft	1

Volunteer Demographic Report Glasgow City HSCP

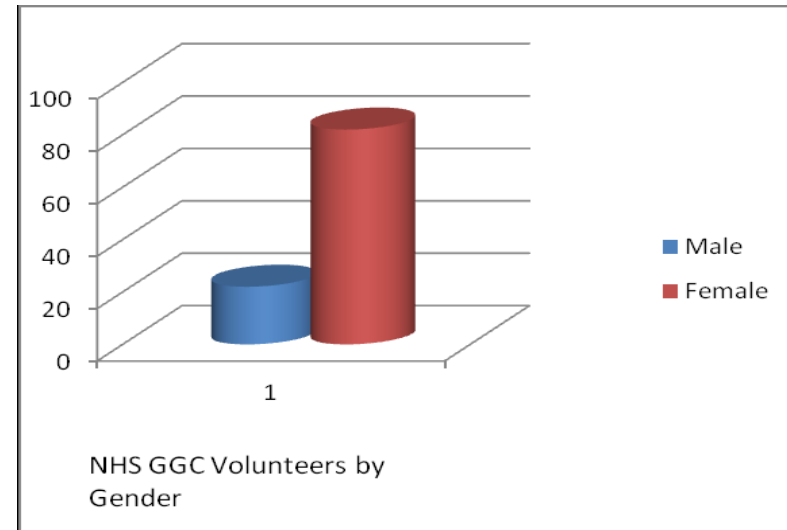
NB GCHSCP (NHS) equalities data for volunteering is captured via The Volunteering Information System (VIS) funded by the Scottish Government and delivered through the Volunteering in NHS Scotland development programme, managed by the Scottish Health Council (part of Healthcare Improvement Scotland).

This national data system captures all volunteers across NHS GG&C. As Equalities data is anonymous and not linked to individuals it is not possible to cleanly extract Glasgow HSCP city data. However of the 65 volunteers that are currently active and live in the Glasgow City area, we are able to confirm that 20 live in the 289 Glasgow City data zones that are found in the 15% most deprived in Scotland; this equates to 31% of the whole. The following tables are a collection of GG&C volunteer demographics. Going forwards we shall explore with the national co-ordinator opportunities to be more specific regards data management in relation to GCHSCP volunteers. We are also working to support capture of our developing projects for social care volunteers via use of VIS.

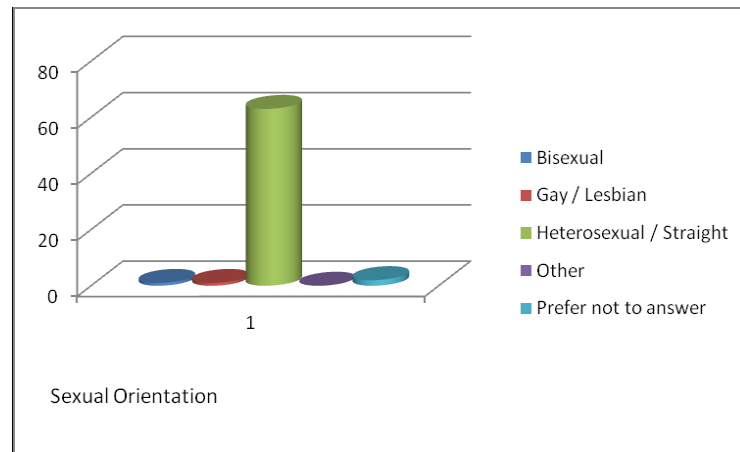
Age



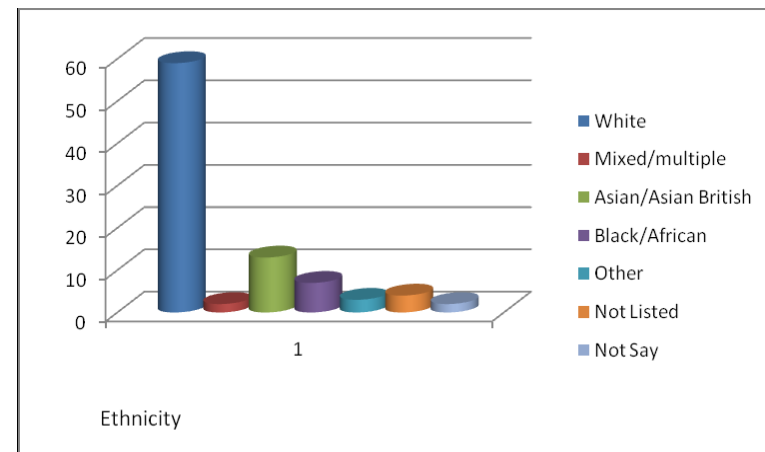
Gender



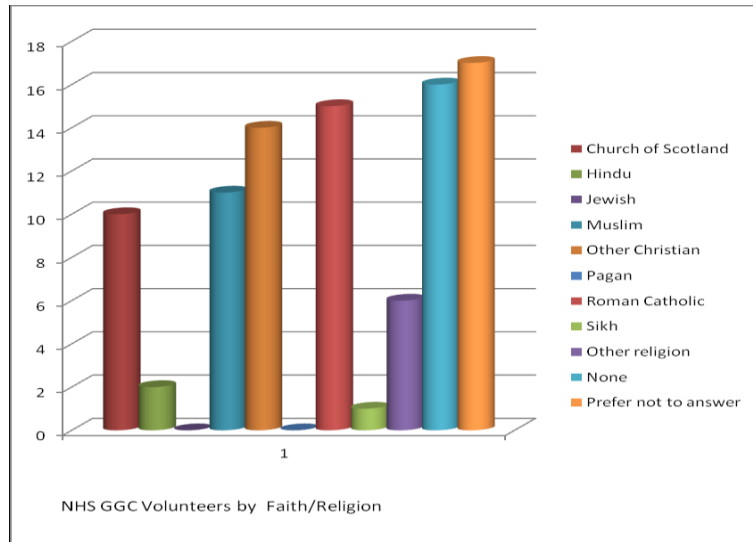
Sexual Orientation



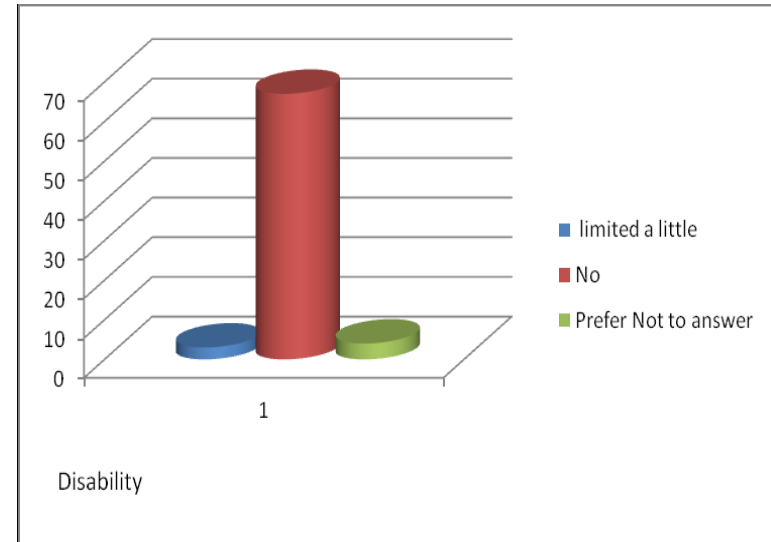
Ethnicity



Faith/Religion



Disability



Date: _____09/05/17_____

Thank you for completing this form.

PLEASE NOTE THAT ALL THE ABOVE INFORMATION WILL BE PUBLISHED ONLINE
ON YOUR CHARTER SIGNATORY PAGE.