

Note of the SVF Training sub group meeting 26th October 2010 (approved for circulation at meeting held on 11th Jan 2011)

2-5pm Glasgow Life meeting room in the Adelphi Centre, 12 Commercial Road, Glasgow G5 0PQ (Room 12)

Present: Alistair Murison (Glasgow Life), Roy Campbell, Caroline Matheson (both Langside College), Úna Gillon, David Maxwell (both Volunteer Centre Glasgow)

The principal purpose of the meeting was to develop a shared view on the relative merits of the various initiatives we have received information on in terms of their ability to deliver SVF implementation plan actions.

1. Introductions/welcome; apologies had been received from Gordon (GCC Social Work Services) and Bryan Bannerman (NHS GG&C).
2. **Models of support for volunteer involving groups/clubs/organisations (VIOs) to achieve actions 6, 9, 11, and 14 of the SVF from April 2011:** No response by way of an update had been received from Youth Scotland re Raising Your Game and any plans they have for promoting specifically in Glasgow, but the toolkit and associated resources are available online from their website. **There was agreement amongst those present that the following combined approach was a reasonable way forward:** all partners will need to promote all options for improving practice in a joined up way. Service provision, targets and monitoring/evaluation will clearly be subject to available resources.
 - Generic – combination model proposed by Volunteer Centre Glasgow (see * below).
 - Sport – [Clubmark \(Glasgow Sport\)](#)
 - Third Sector organisation Governance – GCVS, VCG and SEN – **more discussion required here in Helen's absence.**
 - Youth work – Youth Scotland – [Raising Your Game](#)
3. **Models of support for volunteers to deliver actions 4, 7, and 13 of the SVF implementation plan.** There was some discussion regarding the following and it was agreed that Alistair would invite representatives from SQA (Paul Gallagher) and Scotland's Colleges (Ann Kirkwood) to the next meeting – date originally set for 2nd Dec [to be invited again for meeting in Feb 2011].
 - **Personal Best** (reports back to Scottish Government 2014 Legacy committee).
 - Short term intensive goal-setting, confidence building **volunteering taster programmes** (delivered with additional local funding in North, South West and South East Glasgow areas; and in West as element of YEG programmes).
 - Offer young people that are NEET the option of volunteering in combination with the **SQA Employability Award** using [VSkills](#); this option alongside **Duke of Edinburgh's Award** programmes, **ASDAN** Youth Achievement Awards, etc
 - Scotland's Colleges and/or Angus College are developing one or more **new accredited volunteering awards**: some limited info been sent to VCG.
 - Recognition – links with Evening Times et al **Community Champions Awards** should be explored.

4. **Discussion on models re Breaking Down Barriers – programmes and PR/Marketing initiatives that can help deliver actions 1, 2, 5, and 11.** There was discussion and agreement amongst those present that the following initiatives had merit and should be incorporated into SVF programmes/activity wherever possible.

- [Timebanking](#)
- [Orange RockCorps](#)

5. AOCB:

- **Update re European Year of Volunteering 2011** – [call for proposals](#) – discussion and update from VCG.
- **2014 Legacy** – draft paper re objectives being prepared – Alistair will fwd copy when it's available.

* **Combination model of support** –

“Generic”: for any volunteer involving groups/clubs/organisations (VIOs) that want it!

Proposal from Volunteer Centre Glasgow

1. In each of the 5 strategic planning areas of the city the Volunteer Centre uses city wide resources to offer VIOs:

- Assistance to find/recruit more volunteers making use of improved (and free) [opportunity registration services](#) for all local groups/organisations (providing support with minimum requirements and other aspects of volunteer involvement as required).
- Regular (monthly) e-bulletins that incorporate info/advice/training news, policy updates etc
- The opportunity to attend a (free) local ½ day networking and action planning event (to be facilitated twice), *“How to get the most out of your Volunteer Centre”* and *“How ‘Volunteer Friendly’ are we really? – the ‘[Volunteer Friendly Award](#)’ for your organisation”* – using volunteering management best practice guides including the North VAG/FMR guide and **equalities practice** assessment and support toolkit, and providing advice on different strategies for coping with increased needs for volunteers/reduced capacity to manage them.
- A series of follow-up ½ day training workshop modules *“the complete volunteer manager”* provided city wide at cost price/discounted rates.
- ‘Volunteer Friendly Award’ support and assessment for local VIOs (free) including access to all the resources available on the Award website including the **equalities practice** assessment and support toolkit.
- Signpost people effectively to Investing in Volunteers, Clubmark, Raising Your Game.
- Further consideration of the promotion and use of online discussion fora – review ivolunteer.

2. Additional resources would be required to provide:

- Packages of intensive capacity building support for selected VIOs **to enable them to develop more opportunities/placements for under-represented groups of volunteers:**

- Range of partners provide support with volunteering best practice (including advice on retaining volunteers, equalities etc), business planning, fundraising, evaluation - as appropriate to the individual group's needs identified at the outset.
- Services might include training, consultancy, assistance with writing funding bids and formulating business plans, Board member recruitment, mentoring/coaching.
- Support services for voluntary and community organisations work effectively together with a co-ordinated approach to achieve the broad objective with an appropriate mix of services for individual group/organisation needs. Some services may be provided in kind.